



## ***Sono Field House Policies***

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### **Clinic and League Refund Policy**

*Sono Field House has a “no refund” policy.*

*In the occurrence of an injury during SFH programming, a credit will be granted for the remainder of the session.*

*(Injuries must be reported before leaving the field house)*

*Sono Field House reserves the right to change, modify, or cancel any schedule at any time. Schedule changes made by the better judgment of the SFH Management Team will be means to grant a credit or refund from the week of change onward.*

*\*Membership is non-refundable.*

### **Camp Refund Policy**

*Sono Field House has a “no refund” policy.*

*Camp cancellations made 2 weeks prior to the Camp start date will be granted a SFH Credit.*

*Cancellations made within 2 weeks before Camp start dates will not be granted a credit or refund.*

### **Birthday Party Cancellation Policy**

*Party cancellations prior to 3 weeks before the party date, customer will receive a credit to their Sono Field House account to be used for a future party, activity, or sports program.*

*Party cancellations less than 3 weeks before the date of the party will result in the loss of the event deposit.*

### **Retail Store Return Policy**

*Retail merchandise may be returned up to 14 days after purchase to receive credit.*

*No refunds.*

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*Sono Field House cannot guarantee availability of any spots & is not liable if a particular session is sold out.*

*Sono Field House reserves the right to change, modify, or cancel any schedule at any time.*